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# TIMBER

## | ABOUT THE MATERIAL

Our timber furniture is made from Iroko timber, known as African Teak, which originates from West Africa. Iroko is a hardwood, which is tough, dense, durable, and resistant to decay. Its colour varies from golden yellow to dark brown when freshly cut but matures to an even shade of brown over time (Figure 1).

| FIGURE 1



It is known for its use in boat building, furniture and the construction industry. It does not require as much regular treatment and oiling when used outdoors, compared to other timbers, this makes it a suitable choice for outdoor furniture. Our timber has been seasoned, cured and sourced from our sustainable suppliers.

## | JOINERY

The timber is then machined, joined, and pinned with visible dowels, waterproof polyurethane glue and s/steel fixings to achieve the most durable construction possible. It is then finished/sealed with a coat of oil.

The initial coat of oil allows the timber to breath while protecting and sealing it. This helps it to climatize in its new environment. It then becomes the client/owner's choice and responsibility to maintain and care for it.

## | MAINTENANCE & CARE

Like all timber, Iroko is a natural material that will expand and contract in acceptable increments when exposed to the outdoors, this is due to the humidity and temperature of the environment. Slight movement, colour change and surface cracks may appear over time, especially when left untreated/unmaintained/unoiled, however, this should not undermine the structural integrity of the furniture and should not be considered as a structural defect.

## | HOW DO I ENSURE MY ITEMS REMAIN IN GOOD CONDITION?

For best results and longevity, we recommend a regular cleaning and maintenance routine at the client / owner's discretion following our suggested maintenance and care guide. The maintenance intervals will depend on the exposure to the outdoors and the durability of the sealant, oil, or varnish. Furniture in an under cover patio will require far less maintenance, cleaning and care compared to furniture which is completely exposed to the outdoor elements. If no maintenance is applied the timber will age gracefully to a silver-grey patina which can be restored to its original beauty at any time.

The maintenance routine can be done as follows with our oils. Alternatively, any other suitable product can be applied providing you follow that products instructions.

- The cushions need to be removed
- One must give the timber a light sand with 100 grit sand paper
- Excess dust should be cleaned off with a soft dry cloth
- Shake and/or stir the tin of oil so that it mixes properly before use
- Apply oil to a mutton cloth and cover all the areas of the timber surfaces evenly
- Only apply a medium film of oil – it should not be dripping
- Leave on for about 15 minutes to allow the oil to penetrate.
- Then wipe off the excess oil - if you leave it on for too long it will dry like syrup and become sticky

**\*Dispose of the used cloth by first saturating it with water as the oil is flammable.**

The next maintenance routine will depend on how quickly the timber changes due its exposure to the elements. More frequent maintenance will ensure less effort to rejuvenate and restore the items. The furniture will still continue to serve its function for years to come. Please feel free to send us photos or ask our advice at any time.

## | WARRANTY

**Material** - 2 Year warranty limited to: surface-cracking/warping which may affect the structural integrity of the item.

**Workmanship** - Frame / structure - 2 Year warranty (from date of delivery/collection) against structural and faulty workmanship unless damage is caused due to misuse, negligence or any other act of nature.

Including (but not limited to) improper maintenance.

# PORCELAIN STONEWARE

## | ABOUT THE MATERIAL

We use full-body porcelain as a surface option due to its ability to perform outdoors. Porcelain is a newer type of ceramic which is made from finer, denser clay and is fired at higher temperatures. Because of its density it is tougher, highly resistant to scratches and stains and impervious to water. It is therefore highly resistant to any liquid penetration and therefore does not require a sealant. Porcelain is heat-resistant and can withstand the heat of hot pots and direct sunlight for extended periods of time. Its non-porous surface does not harbour bacteria and mould growth, which makes it very hygienic and easy to clean and maintain. Spills can be spot cleaned with a damp rag or almost any mild/regular household clean agent when necessary.

## | MAINTENANCE & CARE

- Avoid cutting directly on the surface.
- Porcelain is rigid and therefore sensitive to fracturing with jolting actions.
- Care must be taken when moving any item with a porcelain top.
- Never "drop" or "drag" your table. Rather lift, and place gently.
- It is not advised to sit, stand, or jump on any porcelain top.
- Similarly, striking a porcelain top with a hard or solid object can cause damage or fracturing.
- Ensure that all four table legs touch the ground firmly to offer maximum support to the porcelain top.

## | WARRANTY

**Material** - 2 Year warranty

**Workmanship** - Integration of Porcelain on a product - 2 Year warranty (from date of delivery/collection) against faulty workmanship unless damage is caused due to misuse, negligence or any other act of nature. Including (but not limited to) improper maintenance.



## CUSHIONS & FABRIC

## | ABOUT THE MATERIAL

Our cushions are made from high-quality medium-density foams. The cushions are wrapped in a layer of Dacron and covered with a breathable inner for protection. The slipcover is then made in a variety of fabrics from our preferred brands. Each fabric brand offers a variety of options, pricing and warranties. They include **Cedarbrook, Sunbrella and Tempotest.**

All the fabrics are completely suitable for the outdoors and made from highest quality "Solution Dyed Polymers". This means that the pigmented colour of the fabric is added into the polymer yarns and not just on the outer layer to prolong any fading over long periods of time. The fabrics are treated with a protector which imparts a water, oil and soil repellent for quick drying and easy cleaning. Biocides are added to prevent the growth of mildew, this makes making the fabrics UV and water resistant, stain, rot and mould proof.

## | MAINTENANCE & CARE

It is important to follow the care, cleaning, and maintenance instructions of the fabric brand. Although it is a completely outdoor product, we recommend that one should store cushions in a dry place or cover them with outdoor covers. When completely soaked in water/rain we recommend that one takes the cushions out of their covers and stand them upright until dry. Slipcovers can be wiped down with a clean and slightly damp micro-fibre cloth, they can also be machine washed in cold water with normal amounts of mild laundry detergent.

## | WARRANTY

**Material** - Fabrics - Cedarbrook (3 years), Tempotest (6 years), Sunbrella (5 years).

**Workmanship** - Upholstery/cushioning - 2 Year warranty (from date of delivery/collection) against faulty workmanship unless damage is caused due to misuse, negligence or any other act of nature. Including (but not limited to) improper maintenance.



### | ABOUT THE MATERIAL

We use a UV/weather resistant polyester rope which is used in the marine and boating industry. It has been tried and tested in all weather conditions. This rope is strong and durable. We incorporate rope on selected chairs, benches and sofas as it provides a comfortable seating experience and serves as a unique design feature.

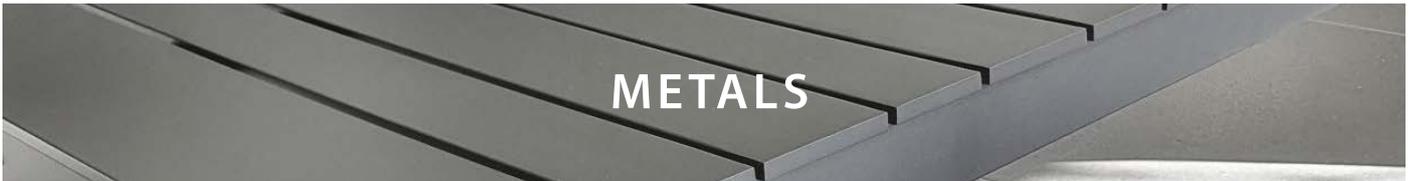
### | MAINTENANCE & CARE

The rope is low maintenance and only requires cleaning when needed. This can be done with a soft scrub brush or sponge and warm soapy water – then rinsed with clean water after. The rope will retain its true colour for years to come.

### | WARRANTY

**Material** - 2 Year warranty

**Workmanship** - Weave - 2 Year warranty (from date of delivery/collection) against faulty workmanship unless damage is caused due to misuse, negligence or any other act of nature. Including (but not limited to) improper maintenance.



### | ABOUT THE MATERIAL

We make use of steel and aluminium. They are materials which offer great structural strength, durability and require little to no maintenance. All of our metals have been carefully selected to suit an intended purpose and have been treated/coated in order to ensure long term durability while being exposed to the outdoor elements.

### | MAINTENANCE & CARE

- Dust surfaces regularly
- Wipe with a soft damp cloth
- Do not rub, scratch or scour
- Mild detergents can be used on powdercoated surfaces when necessary
- Coatings can chip and scratch if not handled with care

### | WARRANTY

**Material** - 2 Year warranty

**Workmanship** - 2 Year warranty (from date of delivery/collection) against faulty workmanship unless damage is caused due to misuse, negligence or any other act of nature. Including (but not limited to) improper maintenance.

## WARRANTIES DO NOT APPLY TO:

1. Defects/damage arising from negligence, abuse/misuse, including (but not limited to) improper maintenance
2. Failure to comply with Bloc Outdoor's Materials and Care instructions or specifications
3. Damage caused by extreme use. This includes:
  - Solvent spills
  - Ink
  - Paint
  - Bodily fluids (human or animal)
  - Improper cleaning techniques
  - Placing furniture in close proximity to an open heat source

## | LIMITATION OF LIABILITY

Bloc Outdoor will not be liable for damages suffered by the customer as a result of negligence or an intentional act.

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## | RETURNS

1. Take photographs of the issue/s at hand.
2. Send the photos to the salesperson who dealt with your order.
3. The salesperson will get back to you within 2-4 working days from the time of receiving the photos.
4. Thereafter the salesperson will indicate whether or not the issue/s fall within Bloc Outdoor's Warranty terms. If the item/s do fall within the Warranty terms/period the salesperson will notify the client to confirm.
6. Whether or not the issue/s fall within Bloc Outdoor's Warranty terms it is the sole responsibility of the client to deal with logistics/admin/costs involved in getting the items back to the Bloc Outdoor Factory.
7. Once the issue/s have been resolved the relevant salesperson will send a notification of completion.
8. It is then the sole responsibility of the client to deal with logistics/admin/costs involved in getting the items from the Bloc Outdoor Factory back to the designated location.



## OUTDOOR FURNITURE

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